

QUALITY POLICY

NIF Global Trading and Contracting is committed to providing **high-quality trading, contracting, and facility management services** that meet and exceed customer expectations while adhering to industry standards and regulations.

We achieve this by:

- **Delivering Excellence:** Ensuring timely and cost-effective delivery of high-quality products and services, meeting customer requirements on the first attempt and every time.
- **Customer Satisfaction:** Understanding and fulfilling the needs and expectations of all stakeholders to foster long-term business relationships.
- **Quality Management System (QMS):** Implementing and continuously improving an effective quality management system that aligns with industry best practices and measurable objectives.
- **Employee Development:** Creating a motivated and competent workforce through training, engagement, and empowerment to uphold quality standards in every aspect of our operations.
- **Regulatory Compliance:** Adhering to all applicable legal, regulatory, and statutory requirements while maintaining ethical and professional business practices.
- **Continual Improvement:** Regularly evaluating processes, identifying areas for enhancement, and implementing necessary changes to maintain operational excellence.

NIF Global Trading and Contracting ensures this policy is effectively communicated, understood, and implemented at all levels within the organization to cultivate a culture of quality and excellence.



MANAGER

Date: 1-Nov-25

